



## STOLT SEA FARM QUALITY AND ENVIRONMENT POLICY

Since its constitution, **Stolt Sea Farm, S.A.** has rendered its services in the fields of both production and commercialization, its main priorities being professionalism, product quality and service.

The general guidelines and objectives with respect to quality and environmental management are manifested in this Integrated quality control system policy, and are defined as follows:

- To fulfil the legal and statutory requirements which are of application to the company, including those of an environmental nature.
- To attend to the needs and expectations of our clients, both current and potential. Our main purpose is to offer an appealing product which will facilitate the economical growth of our clients and distributors, and ensure that their expectations are met when they purchase our product.
- To guarantee client satisfaction with regards to deadlines, product quality, etc., and be environmentally friendly. We will endeavor to provide consumers with the appropriate information regarding our product.
- To guarantee efficiency in both customer service and in any situation which may be harmful to the environment.
- To research and improve the quality and processing of our product, within a system orientated towards the continuous improvement of all our services.
- To use procedures and practices which prevent, reduce or control contamination and client dissatisfaction. We will reduce, whenever possible, and correctly coordinate our waste products, atmospheric pollution and any other waste generated by our activities. We will carry out a contamination prevention policy and also forward this information on to our subcontracts.
- To encourage teamwork so as to combine efforts and achieve these goals in an agile and effective way. We will provide our employees with the necessary training and awareness so that they may develop good productive and environmental habits.
- To maintain good relations and collaborate with the authorities, with our neighbours and with other groups interested in our activities.

The Presidency of Stolt Sea Farm, S.A. is completely committed to this policy, to quality management and pollution prevention, and hereby guarantees the human, technical and economic resources necessary for this purpose.

Taking this policy as a starting point, these challenging and quantifiable objectives regarding quality and environmental management are hereby defined. They will be annually evaluated to confirm the level of efficiency and the necessary measures be taken to guarantee success.

This policy will be periodically reviewed so it may be constantly adapted to the particular needs of the environment.

Pablo Garcia, President Stolt Sea Farm.